4522 7127 Customer Service Representativ (m/w/d) - Part of a future-proof and successful company|Diverse career and development opportunities  
  
company profile  
For our customer in Frankfurt am Main, we are looking for a Customer Service Representative (m/f/d) on a permanent basis with immediate effect. Service and team-oriented work motivates you - Then apply now.  
  
area of ​​responsibility  
  
-As a customer service employee (m/f/d), you are responsible for answering customer inquiries received in writing and by telephone  
-Support of Key Account Managers  
-Creation of offers  
- Conducting customer satisfaction surveys  
-Processing of complaints & cancellations  
-Data maintenance in different systems  
  
requirement profile  
  
- Commercial training, e.g. B. to the forwarding clerk, industrial clerk  
- Confident appearance and communicative skills in digital and personal customer contact  
-Responsible, structured and solution-oriented way of working as well as distinctive service behavior  
- Experienced use of MS Office  
-Excellent German and very good English  
  
Compensation Package  
  
-Flat hierarchies, collegial appreciation & positive working atmosphere  
- Opportunities for development within an established group  
-Structured induction phase  
-Flexible working hours  
- Attractive salary model Customer Service Advisor None 2023-03-07 15:59:49.573000